

# Haringey's new Travel Policy Consultation:

Closing date 4th October 2016





## Background

We want your views on our proposed new Travel Policy. We are consulting on the policy, which covers travel arrangements to facilitate attendance at schools, colleges and services for all eligible:

- **Children and young people with a special educational need and/or disability**
- **Adults in receipt of social care and support**

The policy is intended to provide clarity for parents/carers and service users in a wide range of circumstances, and to ensure that those with particular and significant needs are appropriately supported.

The Policy is divided into two main sections: Children and Young People (0 to 18 years); and Adults (18+) in receipt of social care and support.

## Why are we consulting?

It is our practice that when there is a change in policy that affects our residents, we consult them at the earliest opportunity.

We want to ensure that all of our service users are aware of what the council is able to provide or assist with in terms of travel.

We are consulting on three key proposals in the new travel policy that we are asking specific questions on:

- 1) The independent travel model
- 2) The assessment process
- 3) Paying for travel arrangements

We also want your views on the policy as a whole.

By giving your views we will be able to make sure we have a greater understanding of what you consider is important.

## Who are we consulting with?

We want to hear the views of Special Educational Needs and Disabilities (SEND) service users, Adult Social service users, their carers, families and any other interested parties.

This policy will impact a wide range of stakeholders from across the borough.

In order to encompass the views of our wide range of stakeholders we will:

- Run focus groups with service users and parents/carers
- Develop and execute online surveys
- Write a letter explaining our policy change to service users
- Publish a draft a policy on our corporate website

## How will the proposals affect you?

The policy offers a single approach to travel assistance for children and young people attending school or college. The aim is to ensure that the service received and the user experience are consistent and that the most efficient, effective and suitable travel assistance is provided.

The council expects all pupils to travel to their education provision by walking where possible, wheel chairing or making use of the free travel available on London Transport unless the criteria set out in the travel policy apply.

The council also provides travel arrangements through a variety of options to people with learning disabilities, mental health needs, physical disabilities, frailty and dementia across the borough.

This policy outlines how we will move towards a consistent and equitable way of supporting such people in the provision of council funded travel.

## What happens next?

After the council's Cabinet has considered the results of this consultation and agreed the policy it is anticipated that the new travel policy will be put into effect during the autumn of 2016.

### You can let us know what you think by:

- Completing our online questionnaire – visit [www.haringey.gov.uk/travel-policy-consultation](http://www.haringey.gov.uk/travel-policy-consultation)
- Collect a booklet from Wood Green library, or one can be requested by emailing [travelpolicyconsultation@haringey.gov.uk](mailto:travelpolicyconsultation@haringey.gov.uk)
- Attend one of our consultation meetings. Information about when and where these meetings are taking place can be found on the website.

The results of the consultation will be made publically available and will inform the final policy.

# Travel Policy Questionnaire



Thank you for taking part in our consultation on the new Travel Policy. Please let us know your feedback on the following questions below. Please submit your response no later than 4th October 2016.

**Q1** Do you agree with the principle of the policy 'to encourage more independent travel' through accessing the range of travel assistance options identified in the policy?

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree
- Strongly Disagree

Comments: .....

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**Q2** Alternative options to travel assistance - The policy suggests a range of alternatives to the typical travel assistance options which are summarised below. Please tick the options you would use.

**Travel option alternatives to the in-house Haringey buses (provided by Passenger Transport Service.)**  
Tick as many as you would be interested in using:

- a) Freedom Pass or free Oyster photocard** for all under 18s from Transport for London (train, tube, DLR in addition to use of bus and tram currently available via Transport for London).
- b) Provision of a bus pass** for a parent/carer or responsible adult (of parent/carer choice) to accompany the child to/from school.
- c) Reimbursement of mileage costs** for parents/carers who are deemed able to transport their children to school.
- d) An allocated personal budget** for parent/carers to arrange transport themselves.
- e) Car Share Scheme.** A lift may be provided through a car journey matching service where a parent or carer already driving a similar route has room and is willing to provide a lift to someone else. In these circumstances the driver maybe paid a mileage rate in line with HMRC's directions.
- f) Walking Bus** - A community walking bus scheme led by a volunteer or parent(s) taking groups of pupils to their destination where it is practical and local.
- g) Travelmate** – peer accompanied journeys.
- h) ZipCar or DriveNow** scheme is a car club that gives you access to the car or van you need when you need it, perfectly maintained but with none of the hassle or expense or ownership.
- i) Dial-a-Ride** membership is open to people with a permanent or long-term disability which prevents them using scheduled public transport services. <https://tfl.gov.uk/modes/dial-a-ride/>



**j)** Taxicard is a service that allows Haringey residents with a mobility impairment that prevents them from using buses or trains, to travel in licensed radio taxis or black cabs at lower rates. <http://www.haringey.gov.uk/environment-and-transport/travel/passes-and-concessions/taxicard>.

**k)** Travel Training- provides support to gain confidence and independence; It is a gradual process which finishes with unaccompanied journeys.

**Other options you would use (please state)**

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**Q3** If you currently use transport what are your main reasons for using travel assistance? (1 for highest and 5 for lowest priority)

	1	2	3	4	5
To achieve the quickest travel time from A to B	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
For the convenience of the carer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To develop the independence of the service user	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To reduce the costs of the service user/carers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To improve the health of the service user	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To access services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please describe)					

**Q4** When deciding who should be entitled to free travel assistance which of the following do you think should be assessed? Please rank the below options in order of importance, 1 being the most important and 8 being the least.

**Rank between 1 to 8**

Person has the potential to benefit from travel training and travel independently

Whether suitable public transport is available for the journey

Whether other modes of travel are available (for example access to a family car or a vehicle funded through the Motability Scheme)

Whether the service user is able to walk or ride on public/community transport due to ability, behaviour or health

Whether it places an unreasonable additional responsibility on the family or other carer

Whether transport is identified as part of an Education Health and Care Plan

Whether the reason for the journey is to attend routine health and/or social care appointments

**Other criteria (please state)**

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**Q5** The Travel Policy mentions that travel assistance will be reviewed regularly. How long do you think is a reasonable time frame to review your travel needs?

- Under a month
- Every 3 months
- Every 6 months
- Annually

**Other (please state)**

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Comments: .....

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**Q6** Do you agree that young people with statements or Education Health Care Plans, who move from schools to Further Education colleges at age 16 will have their travel needs reviewed?

- Agree
- Neither agree or disagree
- Disagree

**Q7** Do you agree that Haringey Council is not responsible for providing transport for young people, who have been placed by Haringey Children and Young People's Services with fostercarers in another borough?

- Agree
- Neither agree or disagree
- Disagree

**Q8** Some people are eligible for concessionary fares. Do you think people in receipt of concessionary fares should not be entitled to further travel assistance from Haringey Council?

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree
- Strongly Disagree

Comments: .....

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**Q9** Do you think that people receiving a mobility benefit should use this to pay for travel assistance from the local authority?

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree
- Strongly Disagree

Comments: .....

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**Q10** Do you agree or disagree that people in residential or supported housing who are charged a contribution for transport should have their travel assistance costs paid for by their provider?

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree
- Strongly Disagree

Comments: .....

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**Q11** If you are a carer would you be interested in any of the following:

**Yes**      **No**

Attending travel training so that you could train the person you care for?

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Attending travel training so that you could train other carers?

- 

Attending travel training so that you could train other service users?

- 

Would you be willing to car share your car?

- 

Would you be willing to share a ride in someone else's car?

- 

Would you be interested in using something like Zipcar or DriveNow car schemes?

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Comments: .....

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## About You

The council is required to collect equality information to ensure we are reaching all diversity groups. This information helps us to see how our activities are affecting various sections of our communities. We will be grateful if you could take a little time to complete this section of the questionnaire. Please go through it and tick all the categories that most accurately describe you.

The information you provide on this form will be held in the strictest confidence and only be used for the purpose stated above.

### Please tick which best describes you:

A child or young person with SEND

An adult social services user

A carer

### Other, please specify:

### Are you or the person you care for in receipt of any mobility benefit?

Yes

No

Don't know

### Do you, or the person you care for live in residential or supported housing?

Yes

No

Not applicable

### What is your age? (Tick only one)

16-24

25-44

45-64

65+

Prefer not to say

### Do you have a physical or mental health condition or illness lasting or expected to last 12 months or more?

Yes

No

Prefer not to say

### What is your gender? (Tick only one)

Male

Female

Prefer not to say

### What is your sexual orientation? (Tick only one)

Homosexual (Gay)

Homosexual (Lesbian)

Heterosexual (Straight)

Bisexual (Attracted to both sexes)

Prefer not to say

### What is your ethnic group? (Tick one box)

White

British

Irish

### White Other

Greek / Greek Cypriot

Turkish

Gypsy / Roma

Turkish/Cypriot

Kurdish

Irish Traveller

Other

Please write in the box

**Mixed**

- White and Black Caribbean
  - White and Asian
  - White and Black African
  - Other
  - Please write in the box
- .....

**Asian or Asian British**

- Indian
  - Bangladeshi
  - Pakistani
  - East African Asian
  - Other
  - Please write in the box
- .....

**Black or Black British**

- African
  - Caribbean
  - Other
  - Please write in the box
- .....

**Chinese or other ethnic group**

- Chinese
  - Other
  - Please write in the box
- .....

**Prefer not to say**



Thank you for completing this questionnaire.  
Please submit your completed form by  
4th October 2016 to:

Travel Policy Consultation  
Haringey Council  
Commissioning  
River Park House  
255 High Street  
Wood Green  
London  
N22 8HQ



**Closing date: 4th October 2016**

Thank you for completing this questionnaire

If you have any further enquiries please contact  
**[travelpolicyconsultation@haringey.gov.uk](mailto:travelpolicyconsultation@haringey.gov.uk)**